Healthcare

Cognizant Social Security Disability Income Services

Increasing member satisfaction through successful disability enrollments

Disabled persons are a high cost risk for payers and are often left to fend for themselves when it comes to finding alternative forms of healthcare coverage. This adds a heavy burden to an already crippling condition as hospital bills begin to pile up. To make matters worse, payers do not have a firm solution in place for managing their high-cost disabled member population. Vulnerable members, on the other hand, struggle with the intricate and time-consuming SSA disability enrollment process. Rethinking care management to include disability education and enrollment assistance can entirely change the current equation, providing members with much needed financial security, and improving the relationships between members and payers.

Cognizant's Social Security Disability Insurance Services improves member satisfaction by providing a path to alternative healthcare insurance and income for disabled members through assisting in the education and enablement of accessing government funded programs. We do this with a three-pronged approach centered around identification members most likely to be entitled, screening those members, and enrolling them in the programs for which they are potentially eligible.

Cognizant is recognized as a Leader on Everest Group's Revenue Cycle Management (RCM) Operations PEAK Matrix® Assessment

Everest Group
PEAK MATRIX® LEADER 2023
REVENUE CYCLE MANAGEMENT OPERATIONS

cognizant®

We leverage a combination of a Social Security Administration rules-based identification engine, knowledgeable and experienced disability experts, and a comprehensive enrollment data sharing process to achieve optimal enrollment conversion rates. With disability experts, each with over a decade of experience, seamlessly integrated into existing payer-driven care management programs, we help disabled members reach financial security through Medicare coverage.

With Cognizant you can:

- Decrease administrative costs and provide more appealing premiums by driving down the overall health risk of the plan

- Improve plan reputation with increased net promotor scores through post-enrollment surveys

- Fill staffing gaps caused by a lack of properly trained and experienced resources

Enchance the Member Experience

- 40% successful member engagement rate
- 95% disability screening rate
- $300+ million in savings for a large, national insurer

Our differentiators:

- 25 years in business with over 50 years of combined experience
- Long standing relationships within the Social Security Administration
- Proprietary SSA rules-based screening technology

Learn more about Cognizant Revenue Cycle Management services today.
Visit our website at cognizantrcm.com.

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Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at **www.cognizant.com** or follow us **@Cognizant.**

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