



Healthcare

# Cognizant Social Security Disability Insurance (SSDI) Services

High-cost members increase the average PMPM cost for Commercial Payer Plans, which results in shrinking benefits and increased costs on premiums. Vulnerable members, on the other hand, struggle with the intricate and time-consuming enrollment process. Rethinking care management to include disability education and enrollment assistance can entirely change the current equation, while benefiting payers and members alike.

Our dedicated SSDI unit combines a Social Security Administration rules-based engine with a team of talented advocates and qualified specialists to achieve optimal SSDI conversion rates. With disability experts seamlessly integrated into existing payer-driven care management programs, we educate and help disabled members reach financial security.

## Key Benefits

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- Increase SSDI Claims approval rates by up to 80%
- Experience member satisfaction scores of up to 90%

## With Cognizant, you will gain:

- **Experienced SSDI Resources**  
Skilled disability advocates who ensure a win-win outcome for payers and members by utilizing an algorithm-driven outreach model to educate, empower and assist eligible members.
- **Intelligent identification screening**  
Leverage a social security administration rules-based approach, which drives the identification process and helps predict eligibility.
- **Improved member satisfaction rates**  
Members benefit from financial assistance and employers can lower premiums for fully insured employees.
- **A path to Medicare**  
Members receiving SSDI will be entitled to Medicare two years after their entitlement date or could be immediately eligible if diagnosed with a qualifying condition. It is not uncommon to secure retroactive SSDI benefits that allow for the window to Medicare enrollment to be cut in half.
- **Advanced Reporting Capabilities**  
Real-time data is reported monthly, providing maximum visibility into member interactions.



Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at [www.cognizant.com](http://www.cognizant.com) or follow us [@Cognizant](https://twitter.com/Cognizant).

### World Headquarters

300 Frank W. Burr Blvd.  
Suite 36, 6th Floor  
Teaneck, NJ 07666 USA  
Phone: +1 201 801 0233  
Fax: +1 201 801 0243  
Toll Free: +1 888 937 3277

### European Headquarters

280 Bishopsgate  
London  
EC2M 4RB  
England  
Tel: +44 (01) 020 7297 7600

### India Operations Headquarters

5/535, Okkiam Thoraipakkam,  
Old Mahabalipuram Road,  
Chennai 600 096  
Tel: 1-800-208-6999  
Fax: +91 (01) 44 4209 6060

### APAC Headquarters

1 Fusionopolis Link,  
Level 5 NEXUS@One-North,  
North Tower Singapore 138542  
Phone: + 65 6812 4000  
Fax: + 65 6324 4051